

Virtual Group Consultations

Dear **xxx**

We are now offering Virtual Group Consultations as a consultation option for our patients to support you to keep well, review your condition and check in with your healthcare team.

This means that you will get to spend longer with your clinician and wider healthcare team to discuss what matters to you and be linked up with other people living with the same or similar health condition and challenges as you.

What are Virtual Group Consultations?

Virtual Group consultations are one-to-one appointments carried out via video in a group setting. This allows you to connect with your clinician as if they are in the room with you. Having other people in this appointment allows you to be connected and support each other.

Your Video Group Consultations appointment for **xxx (insert condition) is scheduled for **INSERT DATE and TIMINGS****

What happens next?

- You will be sent an invite by email or text with joining instructions
- You will need a computer, tablet or smart phone that has a video and audio function
- We will ask you to sign a confidentiality form prior to the session
- A Group Consultation Facilitator will guide you through the session to ensure you get the best from it

Additional Information

- Virtual Group Consultations are voluntary and you can change your this appointment to a face-to-face appointment, if needed
- Young people (under the age of 16), must be accompanied by a parent or guardian
- You will not be permitted to record the session and or take screenshots / pictures of the session
- If you have any additional questions you will be able to ask the administrator at the pre-session registration/check- in before the group consultation begins

Insert any additional joining instructions and confidentiality form

Add in any identity and location process you will be following

We know that Group Consultations improve health outcomes and experience of care for people and we look forward to seeing you at your Virtual Group Consultation appointment.

For any further information please contact **INSERT**